

5G Industrial Router

ICR-4461

USER MANUAL



ADVANTECH

© 2023 Advantech Czech s.r.o. No part of this publication may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photography, recording, or any information storage and retrieval system without written consent. Information in this manual is subject to change without notice, and does not represent a commitment on the part of Advantech.

Advantech Czech s.r.o. shall not be liable for incidental or consequential damages resulting from the furnishing, performance, or use of this manual.

All brand names used in this manual are the registered trademarks of their respective owners. The use of trademarks or other designations in this publication is for reference purposes only and does not constitute an endorsement by the trademark holder.

Used symbols



Danger – Information regarding user safety or potential damage to the router.



Attention – Problems that can arise in specific situations.



Information, notice – Useful tips or information of special interest.



Contents

1	Product Overview	2
1.1	Product Introduction	2
1.2	Product Usage Examples	3
1.3	Hardware Overview	5
1.4	Order Codes	7
1.5	Package Contents	8
1.6	Product Dimensions	9
1.7	Mounting Recommendations	11
1.8	Wall Mounting	12
1.9	DIN Rail Mounting	13
1.10	Product Label	14
2	Hardware Functionality	15
2.1	SIM Card Slots	15
2.2	Antennas Interfaces	16
2.3	Ethernet Interfaces	16
2.4	Power over Ethernet (PoE) PSE	17
2.5	SFP Cage	19
2.6	Power Supply	20
2.7	Low Power Mode	21
2.8	I/O Port Interfaces	22
2.9	Serial Interfaces	23
2.10	USB Port	24
2.11	MicroSD Card Reader	25
2.12	LED Status Indication	27
2.13	Reset Functions	28
3	First Use	29
3.1	Accessories Connection	29
3.2	Router Configuration	29
4	Technical Parameters	31
4.1	Basic Parameters	31
4.2	Standards and Regulations	32
4.3	Type Tests and Environmental Conditions	33
4.4	Parameters of Cellular Module	34
4.4.1	Module Antenna Mapping	36
4.5	Parameters of GNSS	37
4.6	Parameters of WiFi	38

4.7 Parameters of I/O Ports	39
4.8 Parameters of Serial Interfaces	39
4.9 Parameters of PoE	40
4.10 System Configuration	40
Appendix A: Troubleshooting	41
Appendix B: Customer Support	44
Appendix C: Regulatory & Safety Information	45
Appendix D: Related Documents	47

List of Figures

1	Access to the Internet from LAN	3
2	Backed up Access to the Internet	3
3	Using VPN Tunnel	4
4	Serial Gateway	4
5	Hardware Overview of the Router	5
6	Router Dimensions – Front, Top and Right view with Wall Mounting holder	9
7	Router Dimensions – Front, Top and Right view with DIN holder	10
8	Rotated Wall Mounting Clips	12
9	Default Position of the DIN Rail Clips	13
10	Removing Router from the DIN Rail	13
11	Product Label	14
12	SIM Cards Insertion	15
13	Ethernet Connector Pinout of RJ45 Socket	16
14	PoE PSE Funcional Scheme	17
15	SFP Module Installation	19
16	Power Connector Pinout	20
17	Position of the Grounding Screw	21
18	I/O Connector Pinout	22
19	Functional Scheme of the Binary Interface	22
20	Serial Connector Pinout	23
21	USB Connector Pinout	24
22	MicroSD Card Insertion	25
23	Resetting the Router	28
24	Router’s Web Interface	30

List of Tables

1	Hardware Overview of the Router	6
2	Order Codes Overview	7
3	Contents of Package	8
4	Ethernet Connector Pinout Description of RJ45 Socket	16
5	PoE PSE Parameters	18
6	Tested SFP Modules	19
7	Power connector pinout	20
8	Connection of I/O Ports	22
9	Connection of RS232	23
10	Connection of CAN Bus	23
11	Connection of RS485	23
12	USB Connector Pinout	24
13	Technical Specifications of MicroSD Card	25
14	LED Status Indication	27
15	Basic Parameters	31
16	Standards and Regulations	32
17	Type Tests and Environmental Conditions	33
18	Technical Parameters of Cellular Module	35
19	Cellular Module Antenna Mapping	36
20	Technical Parameters of GNSS	37
21	Technical Parameters of WiFi	38
22	Electrical Characteristics of Binary Input	39
23	Parameters of Serial Interfaces	39
24	System Configuration	40

1. Product Overview

1.1 Product Introduction

The ICR-4461 is an Ultra-high-speed **5G NR** (New Radio) Router & **Powerful Edge Computing Gateway** focused on the global market, including the NAM region.

Thanks to the ultra high-speed of data transfer, up to **3.4 Gbps for download** and **900 Mbps for upload**, is this router an ideal solution for demanding IoT applications such as industrial routers and gateways, digital signage, industrial computers, and tablets, etc.

For maximal performance on the cellular network, the **4x4 MIMO** technology is used. Two antennas for **GNSS** can be connected to the router (shared SMA connectors with cellular antennas). The router, assembled in a robust metal box, is equipped with five **1Gb Ethernet ports**, one **SFP cage** together with interfaces of **RS232, RS485, CAN bus**, two **binary inputs** and two **binary outputs**. To backup the cellular connection, the router offers two **SIM card readers** on the rear side of the router under the SIM cover. A **microSD card** can be inserted under this cover as well. The designated router models can be equipped with a **WiFi module** with **3x3 MIMO** antennas.

Configuration of the router may be done via a password-protected Web interface. Web interface provides detailed statistics about the router's activities, signal strength, detailed system log etc. The router supports VPN tunnels using **IPSec** (), **OpenVPN**, **GRE**, **L2TP** or **PPTP** to make sure safe communication. **IPv6 Dual Stack**, **DHCP**, **NAT**, **NAT-T**, **DynDNS**, **DNS proxy**, **VLAN**, **QoS**, **NTP**, **VRRP**, control by **SMS**, port forwarding, primary connection backup and many other functions are supported.

The router provides **diagnostic functions**, which include automatically monitoring the PPP connection, automatic restart in case of connection losses, **Low Power Mode** and **hardware watchdog** that monitors the router status.

The user may insert **Linux scripts** which are started on various actions. It is possible to create up to four different configurations for the same router. These configurations can be switched when necessary via Web interface, SMS or binary input status.

The router can automatically upgrade its configuration and firmware from your central server. [WebAccess/DMP](#) and [WebAccess/VPN](#) remote device management platforms are supported as well.

Examples of possible applications

- mobile office
- fleet management
- security system
- telematic
- telemetric
- remote monitoring
- vending and dispatcher machines

1.2 Product Usage Examples

The router is primarily intended for these basic situations:

I. Access to the Internet from LAN

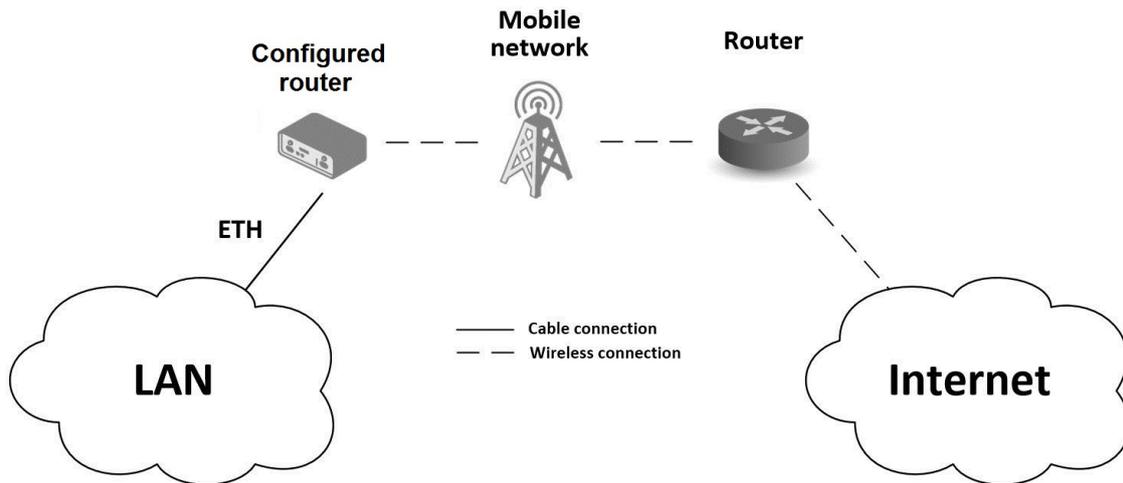


Figure 1: Access to the Internet from LAN

II. Backed up access to the Internet (from LAN)

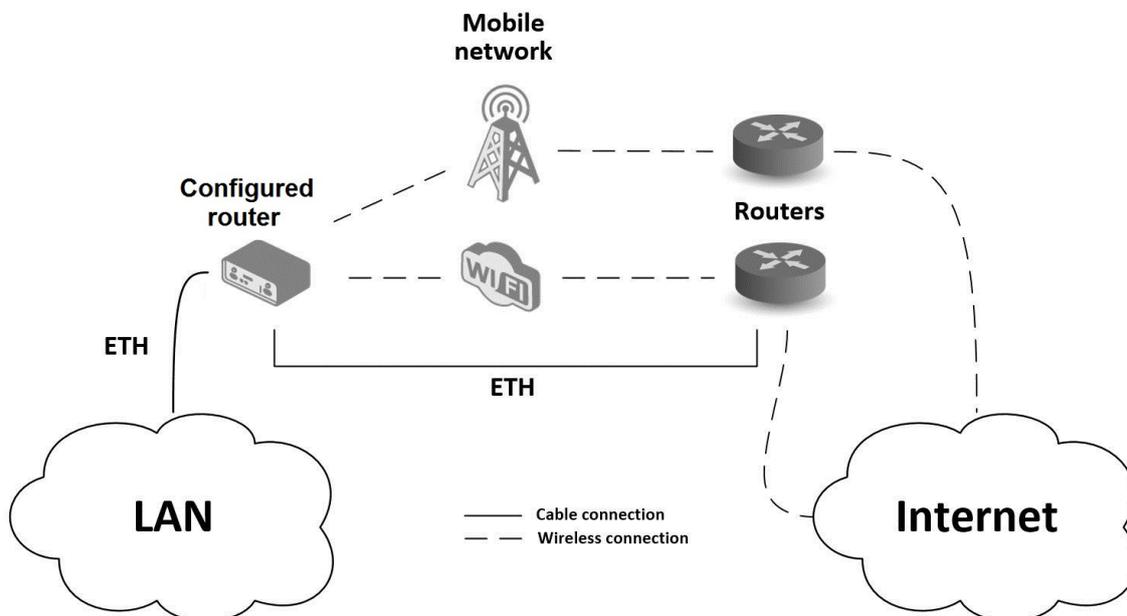


Figure 2: Backed up Access to the Internet

III. Secure networks interconnection or using VPN

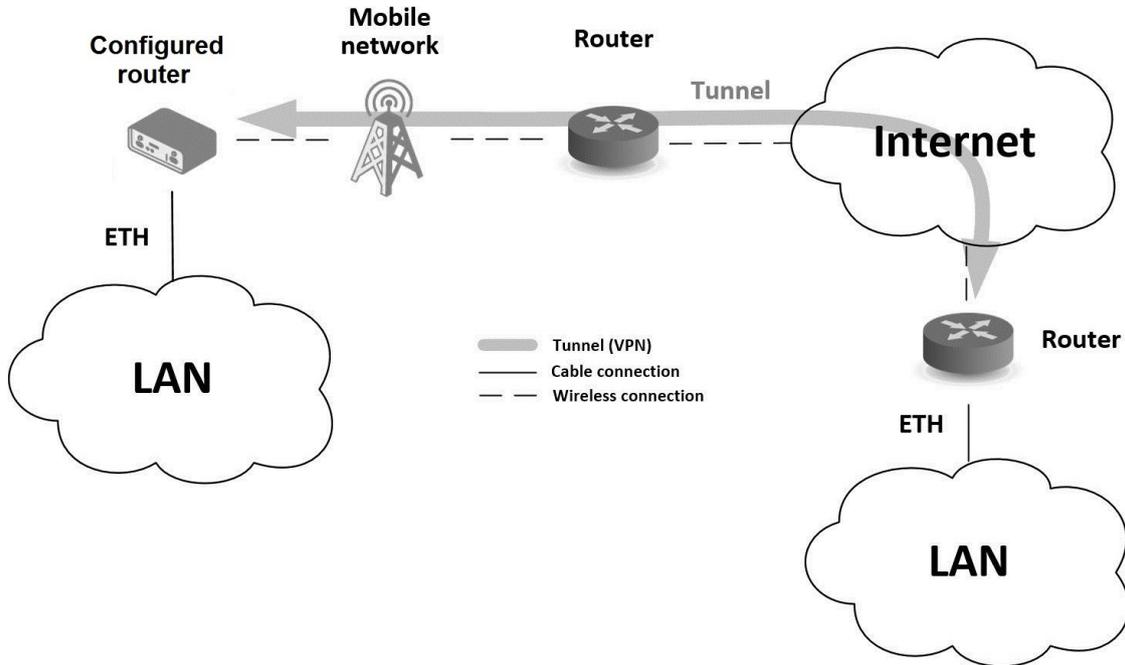


Figure 3: Using VPN Tunnel

IV. Serial Gateway

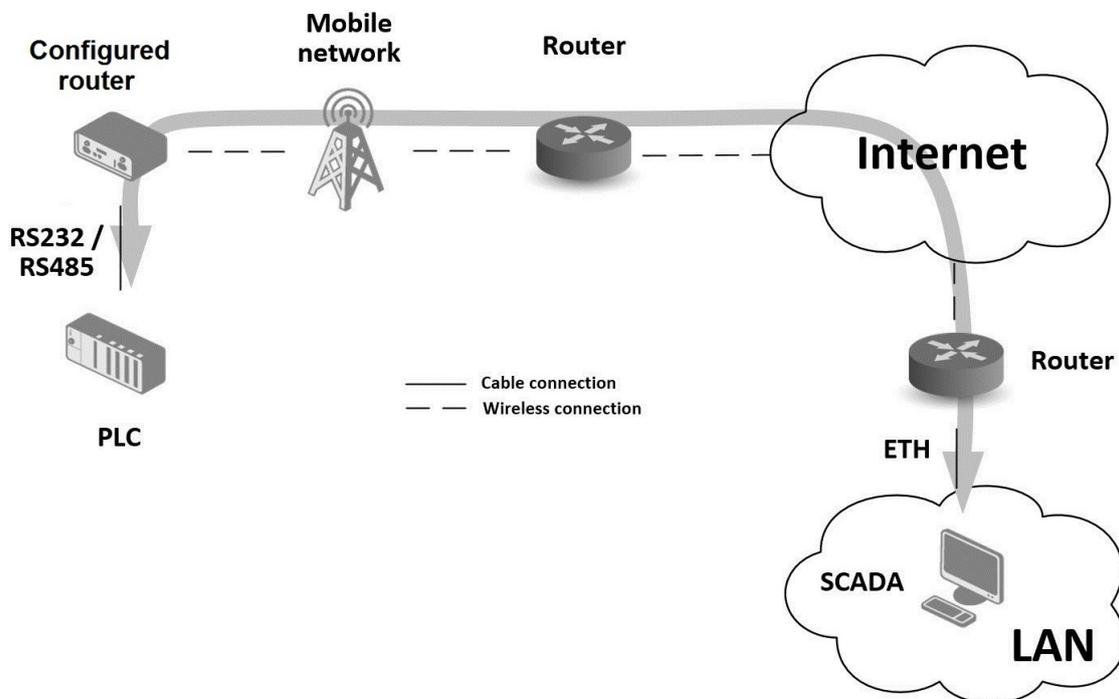


Figure 4: Serial Gateway

1.3 Hardware Overview

The router case preview is shown in Figure 5. A short description of hardware parts of the router is listed in Table 1, including the links to the chapters with a detailed description.



Figure 5: Hardware Overview of the Router

#	Item/Caption	Type	Description
1	LEDs	—	Status LED indication; see Chapter 2.12.
2	RST	—	Button to reboot the router or to restore the default configuration; see Chapter 2.13.
3	PWR	2-pin terminal	Power supply socket; see Chapter 2.6.
4	ETH2	SFP cage	SFP cage socket for modules with speed up to 10 Gbps; see Chapter 2.5.
5	ETH1	RJ45	1 Gb Ethernet connection for the second LAN; see Chapter 2.3.
6	ETH0	RJ45	1 Gb Ethernet switched connection (with four ports) for the first LAN; see Chapter 2.3.
7	USB	USB-A	USB 2.0 host port; see Chapter 2.10.
8	SERIAL & I/O	14-pin terminal	RS232, RS485, CAN bus, binary input, and binary output interfaces. See Chapter 2.8 for more information, Chapter 4.7 for I/O parameters, and Chapter 4.8 for serial interface parameters.
9	ANT0, ANT1, ANT2, ANT3	SMA female	Cellular module antenna connectors. ANT1 and ANT3 are shared with GNSS. See Chapter 2.2 for more information, Chapter 4.4 for cellular module parameters and Chapter 4.5 for GNSS parameters.
10	WIFI1	RP-SMA female	Connectors for the WiFi antennas. Connector on the right can be used for a Bluetooth 5.0 antenna. See Chapter 2.2 for more information and Chapter 4.6 for WiFi parameters.
11	Grounding screw	M3	Pay attention to proper grounding; see Chapter 2.6.
12	SIM slots microSD slot	Mini SIM microSD	Two Mini SIM card slots; see Chapter 2.1 for more information and Chapter 4.4 for cellular module parameters. microSD card slot; see Chapter 2.11.
13	Wall clips	—	Wall mounting clips, included as standard accessories; see Chapter 1.8.

Table 1: Hardware Overview of the Router

1.4 Order Codes

Order codes overview is shown in the table below.

Order code	Configuration
ICR-4461	5G NR cellular module, Gb ETH SWITCH, GNSS, SFP cage, USB, microSD card slot, RS232, RS485, CAN bus, two binary inputs, two binary outputs, two SIM readers
ICR-4461 S	5G NR cellular module, Gb ETH SWITCH, GNSS, SFP cage, PoE PSE , USB, microSD card slot, RS232, RS485, CAN bus, two binary inputs, two binary outputs, two SIM readers
ICR-4461 W3	5G NR cellular module, Gb ETH SWITCH, GNSS, SFP cage, Dual-Band WiFi , USB, microSD card slot, RS232, RS485, CAN bus, two binary inputs, two binary outputs, two SIM readers
ICR-4461 W3S	5G NR cellular module, Gb ETH SWITCH, GNSS, SFP cage, PoE PSE , Dual-Band WiFi , USB, microSD card slot, RS232, RS485, CAN bus, two binary inputs, two binary outputs, two SIM readers

Table 2: Order Codes Overview

1.5 Package Contents

The standard set of router includes items listed in the following table:

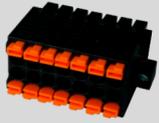
Item#	Description	Figure	Q'ty
1	Router		1 pcs
2	Wing for wall mounting (screwed on the router)		2 pcs
3	2-pin terminal block for power supply (deployed on the router)		1 pcs
4	14-pin terminal block for RS232, RS485, CAN BUS, and I/O (deployed on the router)		1 pcs
5	Printed <i>Quick Start Guide Leaflet</i>		1 pcs

Table 3: Contents of Package

1.6 Product Dimensions

For the dimensions of the router see the figures below. Note that all sizes are measured in millimeters.

Variant with Wall Mounting Clip

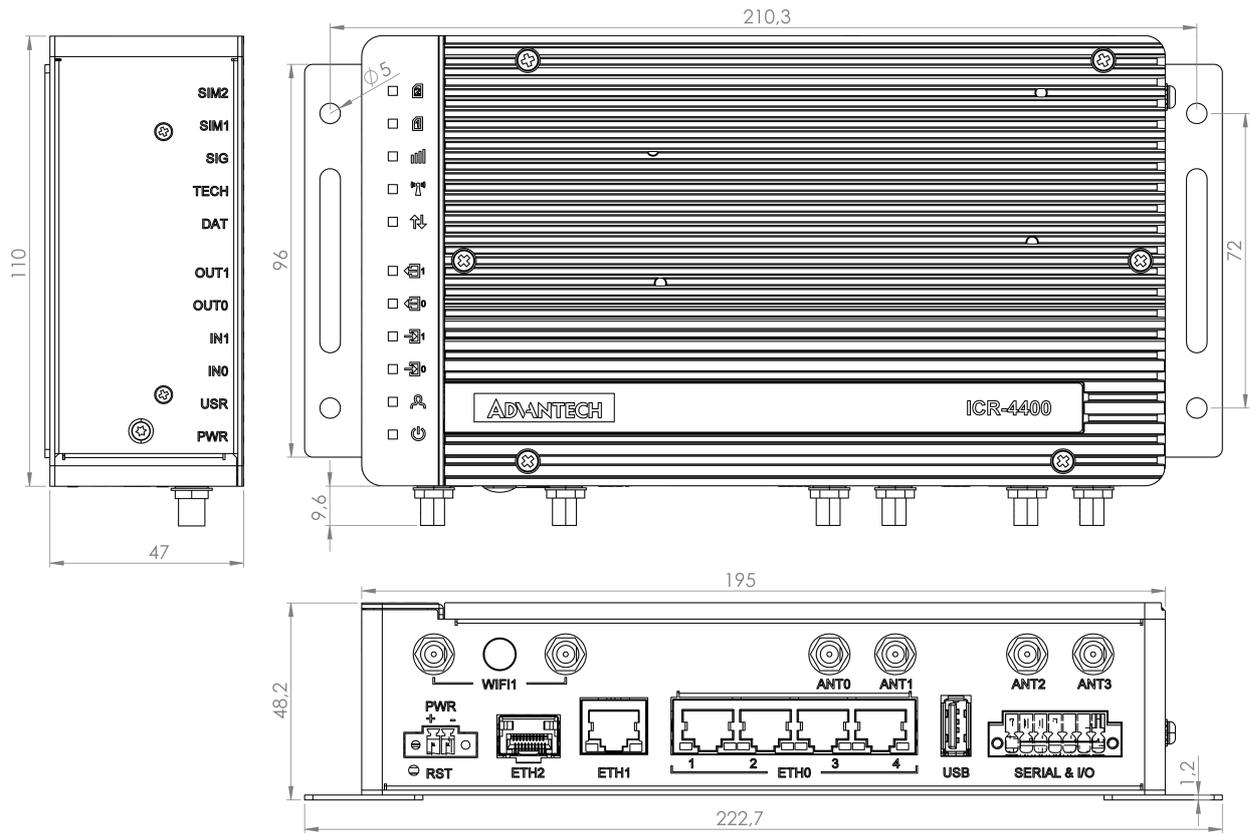


Figure 6: Router Dimensions – Front, Top and Right view with Wall Mounting holder

Variant with DIN Rail Clip

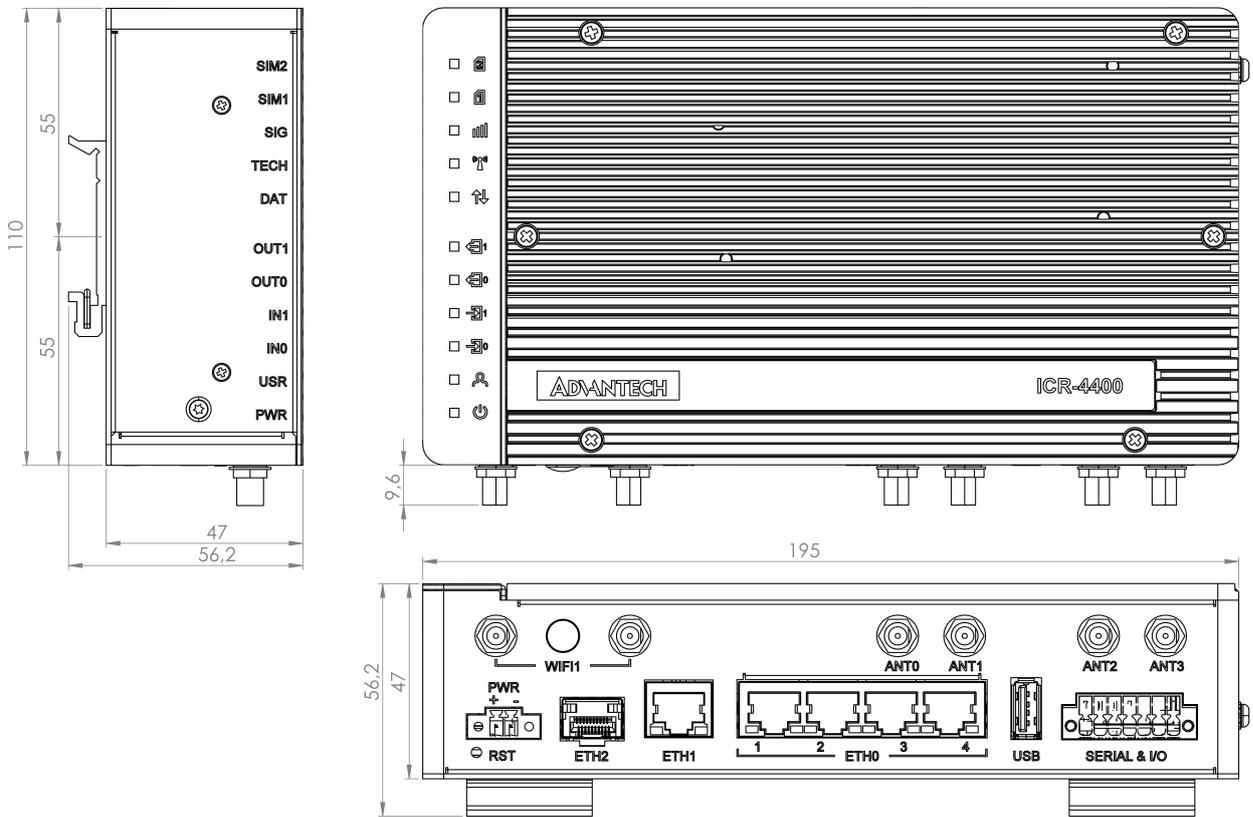


Figure 7: Router Dimensions – Front, Top and Right view with DIN holder

1.7 Mounting Recommendations

The router can be placed:

- on a flat surface,
- on a wall using the wall mounting clip (see Chapter 1.8),
- on a DIN rail EN 60715 with the metal DIN rail clip (see Chapter 1.9)

For most applications with a built-in router within a switchboard, it is possible to recognize two kinds of environments:

- A non-public, industry environment of low voltage with high interference,
- a public environment of low voltage and without high interference.

For both of these environments, it is possible to mount the router to a switchboard, after which there is no need to have examination immunity or issues in connection with EMC according to EN 61439-1:2011.



In compliance with the EN 61439-1:2011 specification, it is necessary to observe the following assembly instructions for a router attached to a switchboard:

- For whip antennas it is recommended to observe a minimum distance of 6 cm from cables and metal surfaces on every side in order to avoid interference. When using an external antenna separate from the switchboard it is necessary to fit a lightning conductor.
- When mounting a router on sheet-steel we recommend using a cable antenna.
- For all cables, we recommend to bind the bunch, and for this we recommend:
 - The length of the bunch (the combination of power supply and data cables) should be a maximum 1.5 m. If the length of data cables exceeds 1.5 m or if the cable is leading towards the switchboard, we recommend installing surge protectors.
 - Data cables must not be binded together with mains voltage cables
~ 230 V/50 Hz or ~ 120 V/60 Hz.
- Sufficient space must be left between each connector for the handling of cables,
- To ensure the correct functioning of the router we recommend the use of an earth-bonding distribution frame for the grounding of the grounding screw, see Chapter 2.6.

1.8 Wall Mounting



The wall mounting clip is supplied with the router as standard accessories.

The router can be screwed to a wall (or another surface) using the wall mounting clips. Two wall mounting clips are assembled to the router during the production and need to be rotated as shown of Figure 8.

There are two wholes on the clip with a diameter of 5 millimeters. For detailed information about the mounting dimensions see Figure 6 in Chapter 1.6.



When mounting the wall mounting clip, tighten the screws with max. torque of 0.4 Nm.

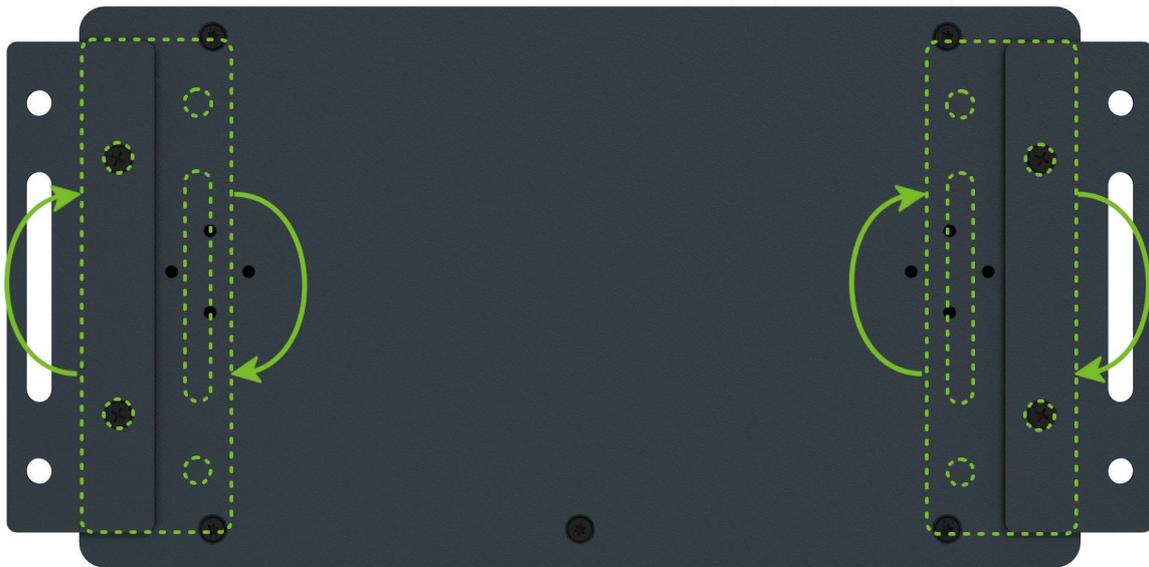


Figure 8: Rotated Wall Mounting Clips

1.9 DIN Rail Mounting



The DIN rail clips are not supplied with the router as standard accessories, but they can be ordered by the order code *BB-DIN-ICR32* (two pieces for one router).

Two DIN rail clips can be assembled to the router and used to mount it to the DIN rail which meets the 60715 standards. The default position of the clips is shown in Figure 9. If needed, the clips can be rotated vertically as well.



When mounting the clips, tighten the screws with max. torque of 0.4 Nm.



Figure 9: Default Position of the DIN Rail Clips

To remove the router from the DIN rail, it is necessary to lightly push down the router so that the bottom part of the DIN rail clip hitched to the DIN rail get out of this rail and then fold out the bottom part of the router away from the DIN rail as shown in Figure 10.

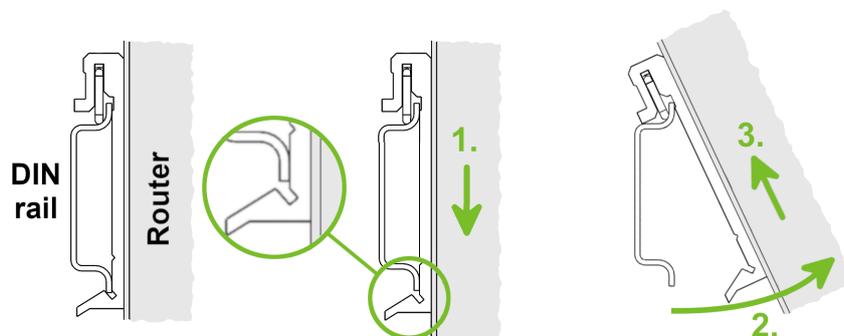


Figure 10: Removing Router from the DIN Rail

1.10 Product Label

The figure below shows an example of the product labels with all the information printed on them.



Figure 11: Product Label

2. Hardware Functionality

See Chapter 1.3 for the product hardware overview. Table 1 lists a short description of the hardware, including the links to the chapters with a detailed description.

2.1 SIM Card Slots

Slots for two SIM cards are located on the router under a metal cover. If you intend to use this device to communicate over a cellular network, please place an activated data-provisioned SIM card into the SIM card reader.

You can install two SIM cards simultaneously to utilize the switching feature. The SIM cards may have different APNs (Access Point Names) adjusted. The SIM card changing procedure is described below. Enter the PIN in the router's web interface if the PIN is required for the SIM (*Administration -> Unlock SIM Card*).



Type of SIM card: Mini SIM (2FF) 25.0 x 15.0 x 0.76 mm.

Inserting the SIM card:

- Always disconnect the router from the power supply before handling the SIM card.
- Unscrew two screws on the SIM card cover and remove the cover.
- To remove an inserted SIM card, use the flat end of a spudger, or your fingernail, press the SIM card slightly into its slot until you hear a click. After hearing this click, release the card, and it will pop out of its slot.
- To insert a SIM card push card into the slot until it clicks into place.
- Place back the cover and fix it by two screws.

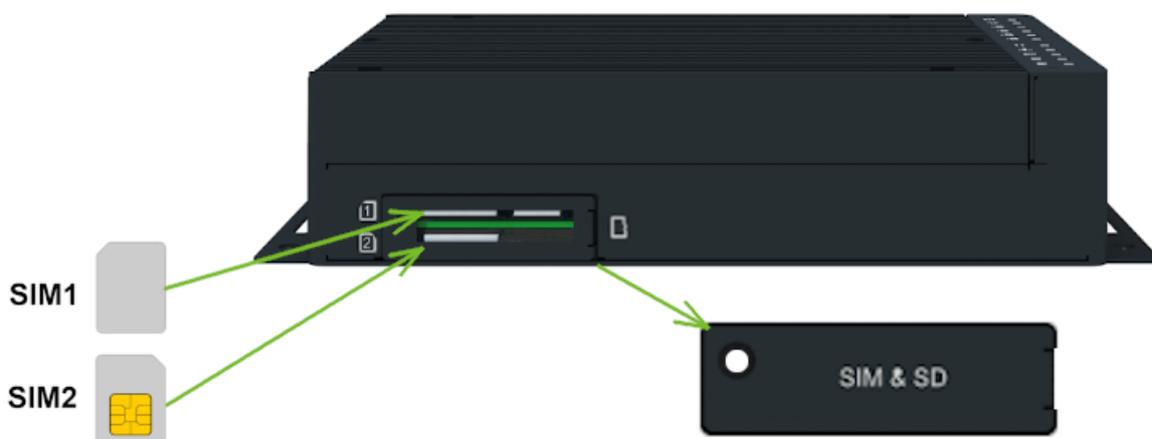


Figure 12: SIM Cards Insertion

2.2 Antennas Interfaces

SMA female connectors *ANT* and *DIV* are intended to be used for connection of the cellular antennas to the router. The GNSS antenna's SMA female connectors are shared with the cellular connectors and can be connected to the *ANT3* for the L1 band and to the *ANT1* for the L5 band. In addition, RP-SMA female connectors *WIFI1* are available for the connecting the WiFi antennas. Connector on the right can be used for a Bluetooth 5.0 antenna.



Do not run the router without connected cellular antennas as the energy from the transmission is effectively reflected by the open end and can damage the equipment.



Recommended tightening moment for screwing the antenna to the SMA connector is 0.9 Nm.

2.3 Ethernet Interfaces

The RJ45 panel socket is used for four ETH0 (switched) and one ETH1 Ethernet interfaces. The pinout of the socket is shown in Figure 15 and described in Table 4.

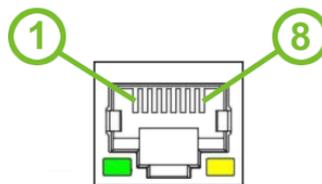


Figure 13: Ethernet Connector Pinout of RJ45 Socket

Pin	10base-T & 100base-T	1000base-T	PoE PSE (Mode B)
1	Tx+ (Transmit Data+)	BI_DA+ (BiDirectional pair A+)	—
2	Tx- (Transmit Data-)	BI_DA- (BiDirectional pair A-)	—
3	Rx+ (Receive Data+)	BI_DB+ (BiDirectional pair B+)	—
4	—	BI_DC+ (BiDirectional pair C+)	PoE PSE+ (positive pole)
5	—	BI_DC- (BiDirectional pair C-)	PoE PSE+ (positive pole)
6	Rx- (Receive Data-)	BI_DB- (BiDirectional pair B-)	—
7	—	BI_DD+ (BiDirectional pair D+)	PoE PSE- (negative pole)
8	—	BI_DD- (BiDirectional pair D-)	PoE PSE- (negative pole)

Table 4: Ethernet Connector Pinout Description of RJ45 Socket



All four ETH0 ports can be used for **PoE PSE** if the router is equipped with this feature. For more information about the PoE, see Chapter 2.4; for technical parameters, see Chapter 4.9.



The isolation barrier of the Ethernet ports against the ground is 1500 V.

2.4 Power over Ethernet (PoE) PSE

-  Available only for models with PoE PSE feature; see Chapter 1.4 for the order codes.
-  The *IEEE 802.3af/PoE* (Type 1) and *IEEE 802.3at/PoE+* (Type 2) standards are supported. The device is Mode B compliant.
-  You can use the `pse` command to control the PoE functionality; see the [Commands and Scripts](#) application note.



The router power supply must be 48 V DC to work as the PoE PSE device.

The PoE PSE feature allows the router to power other devices over the Ethernet socket; see the functional scheme in Figure 14.

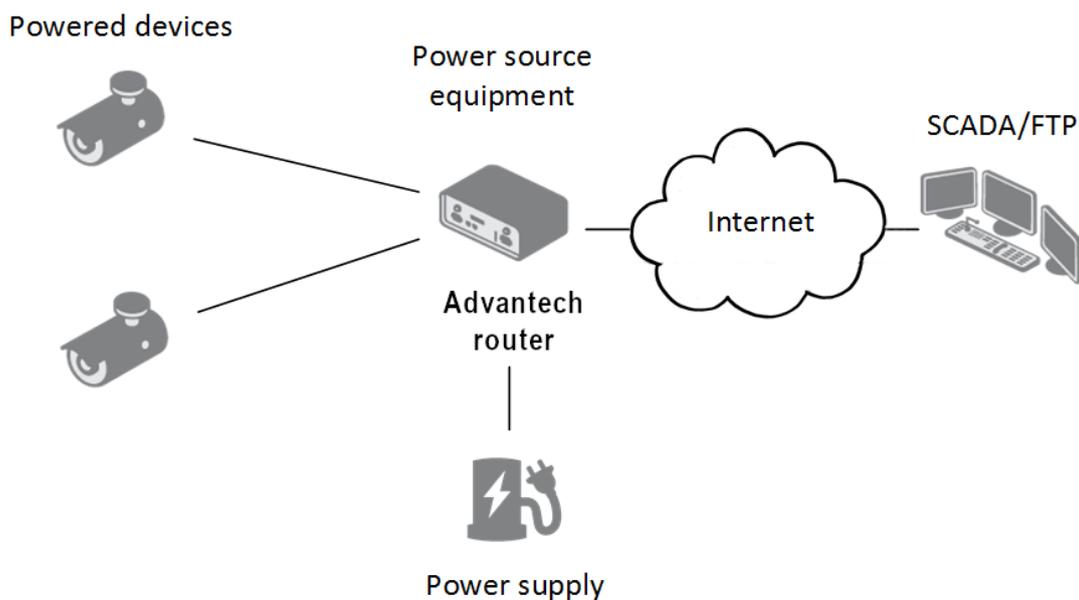


Figure 14: PoE PSE Funcional Scheme

The PoE PSE is supported by all four ETH0 network sockets and can be enabled separately in the *Ethernet* configuration pages; see the router configuration manual [1], Chapter *Configuration -> Ethernet Configuration*, for details. For the Ethernet socket pinout, see Chapter 2.3.

For a current PoE state, see the *General* status page in the GUI. When enabled and an external device is powered, you can find current, voltage, power, and power class information here.

The following table summarizes the PoE parameters.

PoE PSE parameters	
Required power supply parameters	48 V / up to 135 W
Power available to a PoE device	12.95 W / per port
Required power supply wattage for a PoE device	15.40 W / per port
Power available to a PoE(+) device	25.50 W / per port
Required power supply wattage for a PoE(+) device	30.0 W / per port

Table 5: PoE PSE Parameters

PoE Power Budget Examples

Example #1

This example is for the Advantech [RPS-ICR4-WR2-PSE](#) power supply, which can supply a power of **65 W**. We will use 15 W as the maximum router power consumption; see Chapter 4.1. You can use this power supply to power:

- up to **three PoE devices** ($3 \times 15.4 \text{ W} + 15 \text{ W} = 61.2 \text{ W} < 65 \text{ W}$),
- just **one PoE+ device** ($1 \times 30 \text{ W} + 15 \text{ W} = 45 \text{ W} < 65 \text{ W}$).

Example #2

To power four PoE+ devices, you should power the router with a minimum power supply of 135 W; see the following calculation:

- required power supply wattage = $4 \times 30 \text{ W} + 15 \text{ W} = 135 \text{ W}$.



Use a power supply with enough power to cover the required power consumption of all connected PoE devices, including the router itself. We recommend using a power supply with some power reserve.

2.5 SFP Cage

A hot-pluggable (SFP) network interface module with a speed of up to 10 Gbps can be settled into the ETH2 SFP cage.

Installing an SFP Module

To install a SFP module, see Figure 15 and follow these steps:

- You should use the bale clasp if the SFP module is equipped with it. If so, close the clasp before inserting the SFP module.
- Hold the SFP module with the hardware label facing up.
- Insert the SFP module into the ETH2 slot and gently push on it until it snaps into the slot tightly.



Figure 15: SFP Module Installation

See Table 6 for a list of successfully tested SFP modules on the product.

Model	Manufacturer
SFP-GSM-20K	Advantech
ML-S+31Dout-10	MaxLink
S-3553LC20D	MikroTik
SFP-PLUS-LR10-HPE	Hewlett Packard
SFP-TXCIS	OEM
TXM431-LR(UN)	TP-Link
UF-RJ45-1G	Ubiquiti

Table 6: Tested SFP Modules

2.6 Power Supply

Two pin terminal connector with 3.5 mm pitch is used to power the router. Corresponding connector is supplied with the router as a standard accessories.

Pin	Signal mark	Description
1	VCC(+)	Positive pole of DC supply voltage (+9 to +48 V DC)
2	GND(-)	Negative pole of DC supply voltage

Table 7: Power connector pinout

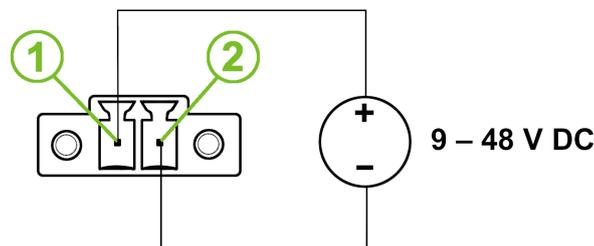


Figure 16: Power Connector Pinout

Required power supply voltage for the router is between +9 V and +48 V DC, see the connection scheme on Figure 16. Protection against reversed polarity without signaling is built into the router. For correct operation it is necessary that the power source is able to supply power of 18 W (non-PoE version).



If the router is grounded, using the grounding screw, there is no protection against the reversed polarity. The negative pole of the DC power supply must be at the same voltage reference as the grounding screw. If not, a voltage difference between these two points might damage the router, and only an authorized service center can fix it.



The power voltage for the PoE router version must be 48 V DC to work as the PoE PSE device.

All metal parts, including the box, are connected together with the negative pole of the power supply (common pole). If recommended for the installation environment, protect the router by grounding it properly by the grounding screw, see Figure 17.



Figure 17: Position of the Grounding Screw

2.7 Low Power Mode



In applications requiring low power consumption (such as solar power - not 7/24 mode) is strictly recommended to use LPM mode prior to powering down the entire router.

LPM (Low Power Mode) is a router mode where the router is in sleep mode with minimal power consumption; see Chapter 4.1 for the LPM consumption. The router can be woken up from this mode by a signal applied to the BIN1 input or after a predetermined period of time. Putting the router into LPM mode can be done using the `lpm` command, see [Commands and Scripts](#) application note for more details.

2.8 I/O Port Interfaces

The I/O user interface is designed for binary input processing and binary output control. The pinout of the I/O interface is described in Figure 18 and Table 8. For detailed electrical parameters see Chapter 4.7. The functional scheme of connection for the binary input and binary output is in Figure 19.

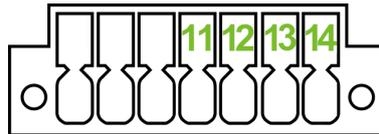


Figure 18: I/O Connector Pinout

Pin	Signal mark	Description
11	BIN0	The first binary input
12	BOUT0	The first binary output
13	BIN1	The second binary input
14	BOUT1	The second binary output

Table 8: Connection of I/O Ports

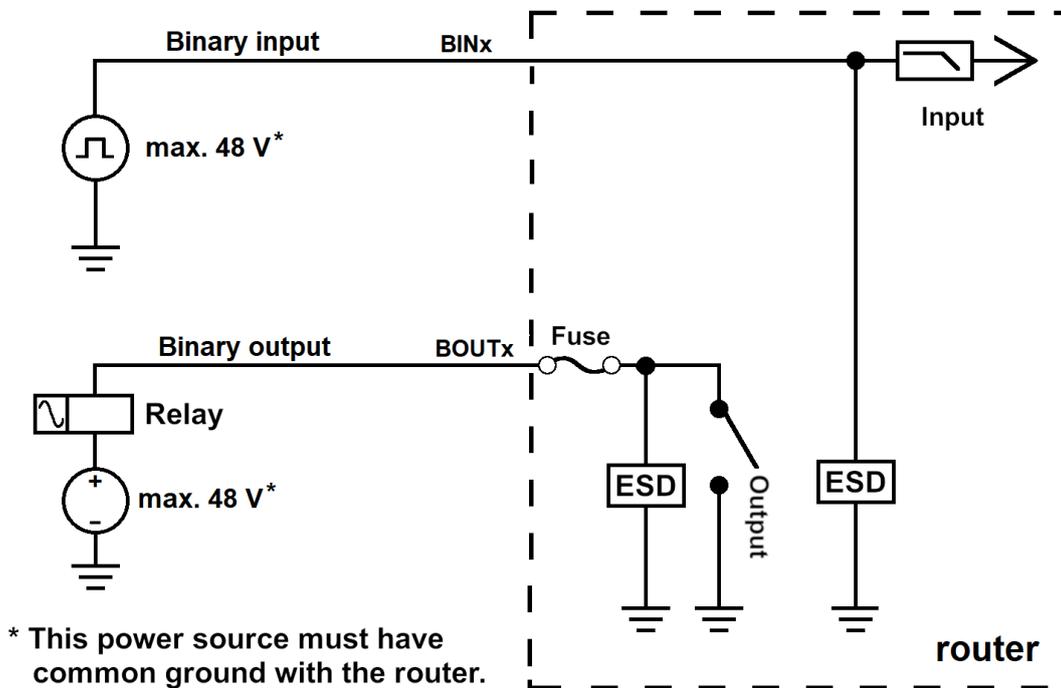


Figure 19: Functional Scheme of the Binary Interface

2.9 Serial Interfaces

The RS232, RS485 CAN serial interfaces together with the two I/O interfaces are physically connected to the 14-pin terminal block panel socket. All these interfaces are not isolated from the router. The pinout of this connector is described in Figure 20 and the tables below.

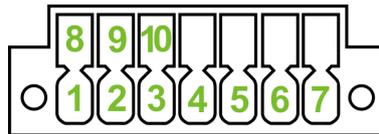


Figure 20: Serial Connector Pinout

Pin	Signal mark	Description
1	RXD	Received Data
2	CTS	Clear to Send
3	GND	Ground
4	RTS	Request to Send
5	TXD	Transmit Data

Table 9: Connection of RS232

Pin	Signal mark	Description
6	CAN_H	CAN High
7	CAN_L	CAN Low

Table 10: Connection of CAN Bus

Pin	Signal mark	Description
8	B (+)	In/Out
9	A (-)	In/Out
10	GND	Ground

Table 11: Connection of RS485

2.10 USB Port

There is one USB 2.0 host port with socket of USB-A type. USB Mass Storages and FTDI serial converters are supported. For a piece of advice, how to fix an unsupported FTDI chip, see the [Commands and Scripts](#) application note, chapter *How to Use Unsupported FTDI Chip*.



The USB port is disabled on overload to prevent its damage (connected device is trying to get too high current). The port is enabled again after the reboot of the router.

Mounting USB Flash Drive to the System

It is necessary to mount the USB flash drive to be able to access it in the system of the router. Follow these steps to mount the drive:

- Use the `dmesg` command to see the list of recently connected devices.
- In the output of the command find out the entry for the microSD card, for example:
`sda: sda1`
- To mount the card to to `mnt` directory, use the `mount` command:
`mount /dev/sda1 /mnt`



For more information about the commands for creating, mounting, checking and unmounting a file system on a USB Flash Drive, see the application note for [Ext4_tools](#) router app.

USB Socket Pinouts

USB socket pinouts is described in Figure 21 and Table 12.

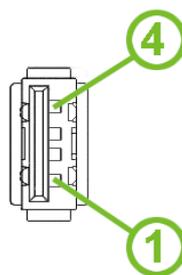


Figure 21: USB Connector Pinout

Pin	Signal mark	Description	Data flow direction
1	+5 V	Positive pole of 5 V DC supply voltage, 0.5 A	
2	USB data -	USB data signal – negative pole	Input/Output
3	USB data +	USB data signal – positive pole	Input/Output
4	GND	Negative pole of DC supply voltage	

Table 12: USB Connector Pinout

2.11 microSD Card Reader

The microSD card reader is located on the router's rear panel under a metal cover. This card reader allows the router to operate with microSD memory cards. The technical specifications are stated in the table below. The microSD card changing procedure is described below.

Technical specifications of microSD card		
Supported technologies	SD, SDHC, SDXC	
Supported capacity	SDHC	up to 32 GB
	SDXC	from 32 GB to 512 GB
Supported microSD card filesystems	vfat, ext2, ext3, ext4	

Table 13: Technical Specifications of MicroSD Card

Inserting the microSD card:

- To remove an inserted microSD card, use the flat end of a spudger, or your fingernail, press the card slightly into its slot until you hear a click, release the card and it will pop out of its slot.
- To insert a microSD card push card into the slot with correct orientation as shown on the picture until it clicks into place.

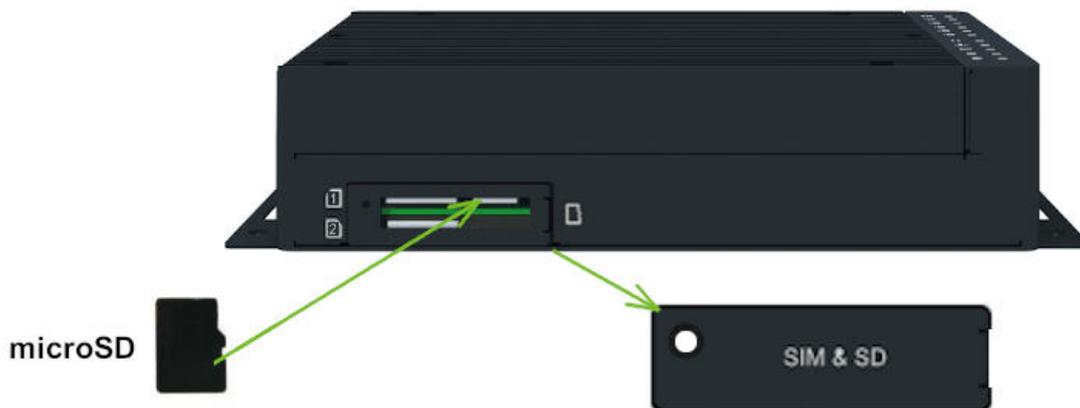


Figure 22: MicroSD Card Insertion

Mounting microSD Card to the System

It is necessary to mount the microSD card to be able to access it in the system of the router. Follow these steps to mount the card:

- Use the `dmesg` command to see the list of recently connected devices.
- In the output of the command find out the entry for the microSD card, for example:
`mmcblk0: p1`
- To mount the card to to `mnt` directory, use the `mount` command:
`mount /dev/mmcblk0p1 /mnt`



For more information about the commands for creating, mounting, checking and unmounting a file system on a microSD card, see the application note for [Ext4_tools](#) router app.

2.12 LED Status Indication

There are status LEDs on the top side of the router to provide router status information. Moreover, ETH0 and ETH1 connectors, located on the front panel, have two additional LEDs providing information about the port status.

	Caption	Color	State	Description
	PWR	Green Green Green	On Blinking Fast blinking	The router is booting up. The router booted up and is ready. The router firmware is being updated.
	USR	Green	—	The function of this LED is user-defined.
	IN0	Green	On	The first binary input is active.
	IN1	Green	On	The second binary input is active.
	OUT0	Green	On	The first binary output is active.
	OUT1	Green	On	The second binary output is active.
	DAT	Green	Blinking	Cellular communication is in progress.
	SIG	Green Orange Red	On On On	Good cellular signal. Fair cellular signal. Poor cellular signal.
	TECH	Green Orange	On On	The active SIM uses 4G technology. The active SIM uses 3G technology.
	SIM1	Green Red	On Fast blinking	SIM1 is active for the cellular connection. A SIM1 issue (missing card or PIN not entered).
	SIM2	Green Red	On Fast blinking	SIM2 is active for the cellular connection. A SIM2 issue (missing card or PIN not entered).
	ETH0 ETH1	Green Green	On Off	Selected 1 Gbps bit rate. Selected 100/10 Mbps bit rate.
	ETH0 ETH1	Yellow Yellow Yellow	On Blinking Off	The network cable is connected. Data transmission. The network cable is not connected.

Table 14: LED Status Indication

2.13 Reset Functions



Consider creating a router configuration backup before performing the router's factory reset.

The *RST* button can be used in three different scenarios:

- **Reset:** Hold the *RST* button for **less than 4 seconds**; the router will reboot, applying its customized configuration. The router reset can be initiated by clicking the *Reboot* menu item in the router web GUI.
- **Factory Reset:** To restore the default factory configuration of the router, press and hold the *RST* button for **more than 4 seconds**. After that, the *PWR* LED turns off and on again. We recommend holding the *RST* button for 1 second after turning on the *PWR* LED.
- **Emergency Factory Reset:** If the router cannot boot up due to the incorrect configuration, turn off the router (disconnect the power supply). Then, push and hold the *RST* button, turn on the router and hold the *RST* button for **at least 10 seconds**. The router configuration will be set to the default one.



It is necessary to use a narrow screwdriver or any other small tool to press the *RST* button.



Figure 23: Resetting the Router

3. First Use

3.1 Accessories Connection

Before putting the router into operation, it is necessary to connect all the components required to run your applications; see Chapter 1.3 for the hardware overview. Remember to insert a SIM card for the cellular connection; see Chapter 2.1.



Do not run the router without antenna connected to the main antenna connector as the energy from the transmission is effectively reflected by the open end and can damage the equipment.

3.2 Router Configuration

Initial router configuration can be made via a web browser on your PC. Here you can perform router monitoring, configuration, and administration.

Connect the power supply to the router, see Chapter 2.6, and the router will boot up. By default, the router will automatically log on to the default APN of the inserted SIM card. Configure your PC to get the IP settings automatically from the network. Connect the network card of your PC to the default router LAN interface, Ethernet port ETH0, and the DHCP server will assign an IP address to your PC.

To get the router web interface, enter the <https://192.168.1.1> address in a web browser. Please note that usage of the HTTPS protocol for secure communication over the network is required.

There is just the `root` **user account** created on the router by default. See the **product label** on the router for its **default password**¹. Log in to the web interface with the `root` user and his password. If logged in successfully, the user will have access to the router web interface, see Figure 24. See the router configuration manual [1] for a detailed description and examples of the router configuration.



After logging on to the device for the first time, we strongly recommend changing the default password due to security reasons.



For security reasons, we recommend regularly updating the router's firmware to the latest version. Downgrading the firmware to an older version than the production version or uploading firmware intended for a different device may cause the device's malfunction.



All routers have the *WebAccess/DMP* client pre-installed by default. The activated client periodically uploads router identifiers and configuration to the *WebAccess/DMP* server. See the configuration manual [1], chapter *Basic Information -> WebAccess/DMP Configuration*, for more information.

¹Use the password `root` if the router's label does not contain a unique password.

ICR-4461 5G Router

Name: N/A
 Location: N/A

Status	General Status refresh
<div style="background-color: #003366; color: white; padding: 2px; margin-bottom: 5px;">General</div> Mobile WAN WiFi Network DHCP IPsec WireGuard DynDNS System Log	<div style="background-color: #003366; color: white; padding: 2px; margin-bottom: 5px;">Mobile Connection</div> SIM Card : 1st IP Address : 10.80.0.6 IPv6 Address : Unassigned Rx Data : 0 B Tx Data : 99.7 KB Uptime : 0 days, 7 hours, 43 minutes > More Information <
<div style="background-color: #003366; color: white; padding: 2px; margin-bottom: 5px;">Configuration</div> Ethernet VRRP Mobile WAN PPPoE WiFi Backup Routes Static Routes Firewall NAT OpenVPN IPsec WireGuard GRE L2TP PTP Services Expansion Port 1 Expansion Port 2 USB Port Scripts Automatic Update	<div style="background-color: #003366; color: white; padding: 2px; margin-bottom: 5px;">ETH0</div> IP Address : 10.64.0.95 / 255.255.252.0 IPv6 Address : fd00:a40::95 / 56 MAC Address : 02:AD:FF:00:00:95 Rx Data : 794.5 KB Tx Data : 100.7 KB > More Information <
<div style="background-color: #003366; color: white; padding: 2px; margin-bottom: 5px;">Customization</div> Router Apps	<div style="background-color: #003366; color: white; padding: 2px; margin-bottom: 5px;">ETH1</div> IP Address : 10.65.0.95 / 255.255.252.0 IPv6 Address : fd00:a41::95 / 56 MAC Address : 02:AD:FF:01:00:95 Rx Data : 2.9 KB Tx Data : 680 B > More Information <
<div style="background-color: #003366; color: white; padding: 2px; margin-bottom: 5px;">Administration</div> Users Change Profile Change Password Two-Factor Authentication Set Real Time Clock Set SMS Service Center Unlock SIM Card Unblock SIM Card Send SMS Backup Configuration Restore Configuration Update Firmware Reboot Logout	<div style="background-color: #003366; color: white; padding: 2px; margin-bottom: 5px;">ETH2</div> IP Address : 10.66.0.95 / 255.255.252.0 IPv6 Address : fd00:a42::95 / 56 MAC Address : 02:AD:FF:02:00:95 Rx Data : 31.1 KB Tx Data : 11.4 KB > More Information <
	<div style="background-color: #003366; color: white; padding: 2px; margin-bottom: 5px;">WiFi AP 1</div> IP Address : Unassigned IPv6 Address : Unassigned MAC Address : 04:F0:21:3F:C5:14 > More Information <
	<div style="background-color: #003366; color: white; padding: 2px; margin-bottom: 5px;">WiFi STA</div> IP Address : Unassigned IPv6 Address : Unassigned MAC Address : 04:F0:21:40:C5:14 > More Information <
	<div style="background-color: #003366; color: white; padding: 2px; margin-bottom: 5px;">Peripheral Ports</div> Expansion Port 1 : RS-232 Expansion Port 2 : RS-485 Binary Input 0 : On Binary Input 1 : On Binary Output 0 : On Binary Output 1 : On
	<div style="background-color: #003366; color: white; padding: 2px; margin-bottom: 5px;">System Information</div> Firmware Version : 6.4.0 (2023-01-26) BETA #1977 Serial Number : ACZ119900000959 Hardware UUID : N/A Product Revision : N/A Profile : Standard Supply Voltage : 23.9 V Temperature : 55 °C Time : 2023-01-27 09:55:37 Uptime : 0 days, 7 hours, 44 minutes > Licenses <

Figure 24: Router's Web Interface



A detailed description of the router settings in the web interface can be found in the configuration manual [1] of the router.

4. Technical Parameters

4.1 Basic Parameters

Parameter		Description
Temperature range	Operating Storage	-40 °C to +75 °C (-40 °F to +167 °F) -40 °C to +85 °C (-40 °F to +185 °F)
Humidity	Operating Storage	5 to 95 % relative humidity non condensing 5 to 95 % relative humidity non condensing
Altitude	Operating	2000 m / 70 kPa
Degree of protection		IP30
Supply voltage		9 – 48 V DC
Battery for RTC		CR1225
Consumption for non-WiFi (WiFi) version	Idle Average Maximum LPM mode	5.6 W (6.5 W) 6.5 W (8.8 W) 10.9 W (14.2 W) / 142 W ¹ 3 mW / 170 mW ²
Dimensions of device (w/o wings)		195 × 110 × 47 mm (7.68" × 4.33" × 1.85")
DIN rail clip specification		2 pcs of DIN 35 mm, EN 60715
Total weight		1275 g (2.81 lbs)
Antenna connectors	ANT1, ANT3 ANT2, ANT4 WIFI1	shared SMA female connectors for 5G/GNSS – 50 Ω SMA female connectors for 5G – 50 Ω RP-SMA female connectors for WiFi – 50 Ω
Interfaces	ETH0 ETH1 ETH2 USB SERIAL & I/O	RJ-45 socket for 1Gb Ethernet SWITCH RJ-45 socket for 1Gb Ethernet SFP cage for up to 10 Gbps SFP modules USB-A 14-pin panel socket terminal block for RS232, RS485, CAN bus and I/O interfaces

Table 15: Basic Parameters

¹Maximal power consumption for model with the PoE PSE (for maximal power load on all ETH0 ports).

²For device equipped with the PoE PSE.

4.2 Standards and Regulations

Parameter	Description
Radio	EN 301 908-1, EN 301 908-2, EN 301 908-13, EN 301 908-25, EN 303 413, EN 301 893, EN 300 328, FCC part 22H, FCC part 24E, FCC part 27, FCC part 90R, PTCRB
EMC	ETSI EN 301 489-1, ETSI EN 301 489-17, ETSI EN 301 489-19, ETSI EN 301 489-52, FCC Part 15.B, IEC 61000-6-2, IEC 61000-6-3, EN 55032, EN 61000-4-2, EN IEC 61000-4-3, EN 61000-4-4, EN 61000-4-5, EN 61000-4-6, EN IEC 61000-4-11
Safety	EN 62368-1, IEEE 802.3
Carrier approvals	AT&T, Verizon ¹ , T-Mobile ¹
Mechanical	EN 60068-2-27, EN 60068-2-64, MIL-STD-810G, SAE J1455, EN 60529
Climatic	EN 60068-2-1, EN 60068-2-2, EN 60068-2-14, MIL-STD-810G, SAE J1455
Transportation	E-Mark (E8), homologation number: 10R - 06 11459
National	CE, UKCA, FCC, IC compliant
Environmental	REACH, RoHS3 and WEEE compliant

Table 16: Standards and Regulations

¹Certification is issued for a specific project.

4.3 Type Tests and Environmental Conditions

Phenomena	Test	Description	Test levels
ESD	EN 61000-4-2	Enclosure contact	± 6 kV (crit. A)
RF field AM modulated	EN 61000-4-3	Enclosure	20 V/m (crit. A) (80 – 1000 MHz) 10 V/m (crit. A) (1 – 6 GHz)
Fast transient	EN 61000-4-4	Signal ports Power ports Ethernet ports	± 1 kV (crit. A) ± 2 kV (crit. A) ± 1 kV (crit. A)
Surge	EN 61000-4-5	Ethernet ports Power ports	± 1 kV (crit. A), shielded cab. ± 1 kV (crit. A)
RF conducted	EN 61000-4-6	All ports	10 V/m (crit. A) (0.15 – 80 MHz)
Radiated emission	EN 55032	Enclosure	Class B
Conducted emission	EN 55032	Signal ports Power ports Ethernet ports	Class B Class B Class B
Dry heat	EN 60068-2-2	Test Bb, storage +85 °C, operation +75 °C	
Cold	EN 60068-2-1	Test Ab, storage -40 °C, operation -40 °C	
Damp heat	EN 60068-2-78	95 % rel. humidity (+40 °C)	
Dry heat, cyclic	EN 60068-2-30	+55 °C / +25 °C, rel. humidity 95 %, 12 h - 12 h	
Dry heat	EN 60068-2-2	Test Bb, storage +85 °C, operation +75 °C	
Thermal shock/ temp. variation	EN 60068-2-14	Test Nb, -40 °C/+75 °C, 3h/3h, 2 cycles, 3 K/min	
Degrees of protection provided by enclosures	EN 60529	IP30	
Vibration, broadband random	EN 60068-2-64	Spectrum A.3 cat 1, breakpoints A.6 cat 1	
Shock	EN 60068-2-27	50 m/s ² , 11 ms, half sine, 10 in each dir.	

Table 17: Type Tests and Environmental Conditions

4.4 Parameters of Cellular Module

Parameter	Description
Antenna	<ul style="list-style-type: none"> • Connector type: SMA (4 pcs) • Input impedance: 50 Ω • VSWR: ≤ 3 • Efficiency: > 30 %
5G NR parameters	<ul style="list-style-type: none"> • 3GPP Release 16 • Supported modulations: $\pi/2$-BPSK, QPSK, 16QAM, 64QAM and 256QAM for uplink; QPSK, 16QAM, 64QAM and 256QAM for downlink • UL 2 x 2 MIMO: n38, n41, n48, n77, n78, n79 • DL 4 x 4 MIMO 5G NR SA: n1, n2, n3, n7, n25, n30, n38, n40, n41, n48, n66, n70, n77, n78, n79 • DL 4 x 4 MIMO 5G NR NSA: n1, n2, n3, n7, n25, n30, n66, n38, n40, n41, n48, n70, n77, n78, n79 • Supporting SCS 15 kHz¹ and 30 kHz¹ • SA² and NSA² operation modes on all the 5G bands • Option 3x, 3a, and Option 2 • Supported 5G NR SA & NSA bands: n1 (2100), n2 (1900 PCS), n3 (1800), n5 (850), n7 (2600), n8 (900), n12 (700 a), n13 (700 c), n14 (700 PS), n18 (800 Lower), n20 (800), n25 (1900+), n26 (850+), n28 (700 APT), n29 (700 d), n30 (2300 WCS), n38 (TD 2600), n40 (TD 2300), n41 (TD 2600+), n48 (TD 3600), n66 (AWS), n70 (AWS-4), n71 (600), n75 (DL 1500+), n76 (DL 1500-), n77 (TD 3700), n78 (TD 3500), n79 (TD 4700) • NSA TDD: max. 3.4 Gbps(DL), max. 550 Mbps (UL) • SA TDD: max. 2.4 Gbps(DL), max. 900 Mbps (UL) • Max. output power: 5G NR bands: 23 dBm ±2 dB (Class 3) 5G NR HPUE bands (n38/n40/n41/n77/n78/n79): 26 dBm +2/-3 dB (Class 2)

Continued on next page

¹5G NR FDD bands only support 15 kHz SCS, and NR TDD bands only support 30 kHz SCS.

²Supported bandwidth in the NSA and SA modes may differ for each frequency band.

Continued from previous page

Parameter	Description
LTE parameters	<ul style="list-style-type: none"> • 3GPP Release 16 (DL Cat 19 / UL Cat 18) • Supported modulations: QPSK, 16QAM, 64QAM and 256QAM (uplink/downlink) • 4 x 4 MIMO downlink for B1, B2, B3, B4, B7, B25, B30, B38, B40, B41, B42, B43, B48, B66 • Supported FDD bands: B1 (2100), B2 (1900 PCS), B3 (1800+), B4 (AWS-1), B5 (850), B7 (2600), B8 (900 GSM), B12 (700 a), B13 (700 c), B14 (700 PS), B17 (700 b), B18 (800 Lower), B19 (800 Upper), B20 (800 DD), B25 (1900+), B26 (850+), B28 (700 APT), B29 (700 d), B30 (2300 WCS), B32 (1500 L-band), B66 (AWS), B71 (600) • Supported TDD bands: B34 (TD 2000), B38 (TD 2600), B39 (TD 1900+), B40 (TD 2300), B41 (TD 2500+), B42 (TD 3500), B43 (TD 3700), B46 (TD Unlicensed), B48 (TD 3600) • Bandwidth: 1.4, 3, 5, 10, 15 and 20 MHz RF bandwidth • Bit rates: max. 1.6 Gbps (DL), max. 200 Mbps (UL) • Max. output power: LTE bands: 23 dBm \pm2 dB (Class 3) LTE HPUE (for single carrier) bands (B38/B41/B42/B43): 26 dBm \pm2 dB (Class 2)
UMTS parameters	<ul style="list-style-type: none"> • 3GPP Release 9, DC-HSDPA, HSPA+, HSDPA, HSUPA and WCDMA • Supported modulations: QPSK, 16QAM and 64QAM • Supported bands: B19 (800 MHz), B5 (850 MHz), B8 (900 MHz), B4 (AWS A-F 1700 MHz), B2 (PCS A-F 1900 MHz), B1 (2100 MHz) • DC-HSDPA: max. 42 Mbps (DL) • HSUPA: max. 5.76 Mbps (DL) • WCDMA: 384 kbps (DL) / 384 kbps (UL) • Max. output power: 24 dBm +1/-3 dB (Class 3)

Table 18: Technical Parameters of Cellular Module

4.4.1 Module Antenna Mapping

SMA	Description
ANT0	Antenna 0 interface: 5G NR: <ul style="list-style-type: none"> • Refarmed: LB_TX0/PRX & MHB_TX0/PRX & UHB_TX1/DRX • n41_TX0/PRX • n77/n78/n79_TX1/DRX LTE: LB_TX0/PRX & MHB_TX0/PRX & UHB_TX1/DRX WCDMA: LMB_TRX
ANT1	Antenna 1 interface: 5G NR: <ul style="list-style-type: none"> • Refarmed: MHB_PRX MIMO & UHB_PRX MIMO • n41_PRX MIMO • n77/n78/n79_PRX MIMO LTE: MHB_PRX MIMO & UHB_PRX MIMO & LAA_PRX GNSS: L5
ANT2	Antenna 2 interface: 5G NR: <ul style="list-style-type: none"> • Refarmed: MHB_TX1¹/DRX MIMO & UHB_TX0/PRX • n41_TX1/DRX MIMO • n77/n78/n79_TX0/PRX LTE: MHB_TX1 ¹ /DRX MIMO & UHB_TX0/PRX
ANT3	Antenna 3 interface: 5G NR: <ul style="list-style-type: none"> • Refarmed: LB_TX1/DRX & MHB_DRX & UHB_DRX MIMO • n41_DRX • n77/n78/n79_DRX MIMO LTE: LB_TX1/DRX & MHB_DRX & UHB_DRX MIMO & LAA_DRX WCDMA: LMB_DRX GNSS: L1

Table 19: Cellular Module Antenna Mapping

¹MHB TX1 will be active when supporting Sub 2.6 GHz EN-DC.

4.5 Parameters of GNSS

Parameter	Description
GNSS Systems	GPS, GLONASS, BDS, Galileo, QZSS
Antenna	Connector type: SMA Input impedance: 50 Ω Antenna connection: <ul style="list-style-type: none"> • shared with cellular SMA connectors • ANT3 for L1 band • ANT1 for L5 band Frequency range: <ul style="list-style-type: none"> • L1: 1559–1609 MHz • L5: 1166–1187 MHz Polarization: RHCP or linear VSWR: < 2 (Typ.) Power mode: pasive antenna only Passive antenna gain: > 0 dBi
Features	Protocol: NMEA 0183 Data update rate: 1 Hz
Frequency	GPS/Galileo/QZSS (L1): 1575.42±1.023 MHz GPS/Galileo/QZSS (L5): 1176.45±10.23 MHz Galileo (E1): 1575.42±2.046 MHz QZSS (L1): 1575.42 MHz GLONASS: 1597.5–1605.8 MHz BDS 1561.098±2.046 MHz
Sensitivity (autonomous)	Acquisition: -147 dBm Reacquisition: -160 dBm Tracking: -160 dBm
TTFF (autonomous)	Cold start: 27.93 s Warm start: 11.55 s Hot start: 1.09 s
Accuracy (CEP-50) (autonomous)	1.35 m (at open sky)

Table 20: Technical Parameters of GNSS

4.6 Parameters of WiFi

Parameter	Description
Short Module Description	802.11ac/a/b/g/n Dual-Band 2T2R
Supported Standards	IEEE 802.11ac/a/b/g/n (2T2R)
Antenna Connectors	2x2 MIMO RP-SMA Input impedance: 50 Ω
Data Rate	802.11b: 11 Mbps 802.11a/g: 54 Mbps 802.11n: up to 300 Mbps (MCS0~15) 802.11ac: up to 867 Mbps (MCS0~9)
Frequency Ranges	2.412 – 2.484 GHz 5.150 – 5.850 GHz
Spectrum Widths	20/40MHz @ 2.4GHz 20/40/80MHz @ 5GHz
Modulation	802.11b: DSSS (DBPSK, DQPSK, CCK) 802.11g: OFDM (BPSK, QPSK, 16-QAM, 64-QAM) 802.11n: OFDM (BPSK, QPSK, 16-QAM, 64-QAM) 802.11a: OFDM (BPSK, QPSK, 16-QAM, 64-QAM) 802.11ac: OFDM(BPSK,QPSK,16-QAM,64-QAM,256-QAM)
Type of Device	Access point (AP) Station (STA) Multi-role (AP & STA)
Security – Standards	WPA, WPA2, WPA3, 802.1X
Security – Encryption	WEP, TKIP, AES
Security – EAP Types	EAP-FAST, EAP-TLS, EAP-TTLS, PEAP-GTC, PEAP-MSCHAPv2, PEAP-TLS, LEAP
TX Power	Max. 18 dBm @ 2.4 GHz Max. 14 dBm @ 5 GHz

Table 21: Technical Parameters of WiFi

4.7 Parameters of I/O Ports

Electrical characteristics of the binary input are in Table 22. Status of the binary input can be retrieved in the router's web interface (on the *General Status* page) or by the `status ports` and `io get` commands, see [Commands and Scripts](#) application note.

Logical ¹	Voltage	Current	Status ²
1	3 V	0.5 mA	Off
0	5 V	0.8 mA	On
0	12 V	1.6 mA	On
0	48 V	3.4 mA	On

Table 22: Electrical Characteristics of Binary Input

The maximum binary output load is **500 mA** at **48 V**.

4.8 Parameters of Serial Interfaces

Supported parameters of the RS232 and RS485 interfaces, which can be configured in *Expansion Port 1* resp. *Expansion Port 2* menu items, are in Table 23.

Parameter	Description
Baudrate	300, 600, 1200, 2400, 4800, 9600, 19200, 38400, 57600, 115200, 230400.
Data Bits	5, 6, 7, 8.
Parity	none, even, odd.
Stop Bits	1, 2.
Flow Control	none, hardware.

Table 23: Parameters of Serial Interfaces

¹The binary status returned by the `io get` shell command.

²The binary status returned by the `status ports` shell command and displayed on the *General Status* page.

4.9 Parameters of PoE

For more information about the PoE PSE feature, including the parameters, see Chapter 2.4.

4.10 System Configuration

The main parameters of the system are listed in Table 24.

Parameter	Description
CPU architecture	Quad-Core ARMv8-A (core Cortex-A72)
CPU frequency	1200 MHz
CPU power	4.72 DMIPS/MHz
Flash memory	4 MB of NOR 4 096 MB of eMMC <ul style="list-style-type: none"> • 838 MB for Router Apps • 512 MB for customer data
RAM size	1 024 MB
Watchdog	HW watchdog
RTC	Battery backup RTC
TPM	Trusted Platform Module (TPM) 2.0
eSIM ¹	Embedded SIM module

Table 24: System Configuration

¹Not assembled by default, for dedicated customer orders only.

Appendix A: Troubleshooting

If you cannot connect to the router from your PC, your network card may be configured in such a way that it is not possible to connect to the router. Take one or more of the following steps in order to solve the problem:



- Make sure your PC's network card is configured to obtain the IP address from the DHCP server (by default the DHCP server is running in the router).
- Connect the router to the PC via Switch.
- Connect the router to the PC, start the router first and then start the PC after the router's initialization.

Ethernet connection fails or is not establishing.

- *It is possible to turn auto negotiation off and set a rate and duplex manually on the Ethernet interface of the router. Available on "LAN Configuration" page in the router.*

Mobile WAN connection fails.

- *Check the signal power ("Mobile WAN status" page). If the signal power is weak, you will have to use a better antenna. If the neighbouring cells have a similar signal strength, you will need to use a directional antenna. For proper operation, the signal levels have to be good.*
- *Try to enable automatic ping from the router, which will check the connection when there are no data running and in the case of a failed ping, restart the connection. This can be done on the "Mobile WAN Configuration" page in the router in the "Check connection" section. "Enable + bind" option is to ensure the ping goes always through Mobile WAN network interface.*

Mobile WAN connection cannot be established.

- *Check the "Mobile WAN Configuration" – APN, name, password and IP address (all can be blank).*
- *Try to enter the SIM card PIN – verify that the SIM card has the PIN code entered. Available on "Unlock SIM Card" page in the "Administration" section.*
- *In a private APN it is not recommended to get the DNS settings from operator (on "Mobile WAN" page)*
- *Go to "System Log" page in "Status" section and observe where the error occurs.*

I cannot connect from the Internet to the device behind the router. I have NAT enabled.

- *The device's gateway has to be configured so it points to the router.*

 **I can't access my Web server placed behind the router over NAT.**

- *The remote HTTP access to the router has to be disabled on "NAT Configuration" page in the router. Also enable "Send all remaining incoming packets to default server" feature and fill in the IP address of your Web server. On the Web server, the default gateway has to be the IP address of the router.*

 **DynDNS doesn't work.**

- *With private APN this will not work.*
- *If the same IP address is recorded in your canonic name as a dynamically assigned address, it means that the operator is using NAT or a firewall.*
- *You can verify NAT using ping to your server with static address and then compare with router's IP address.*
- *You can verify a Firewall by accessing remotely to the router's Web interface.*
- *The operator may not provide the address of DNS server and without DNS server's address it is impossible to connect to the dyndns.org server. The following messages will be shown in the System Log:*
 - *DynDNS daemon started*
 - *Error resolving hostname: no such file or directory*
 - *Connect to DynDNS server failed*

 **L2TP or IPSec isn't establishing.**

- *Check the "System Log" page for error messages.*

 **IPSec tunnel establishes but the communication does not run.**

- *Probably there are bad routing rules defined in the connected devices, or the default gateway.*

 **I switched the router to offline mode by SMS message, but the router is in online mode after reboot.**

- *SMS messages do not change the router configuration. They remain in effect only until the router is rebooted.*

Serial communication is not working.

- *Verify that the router model supports serial communications. Also verify the serial communication settings. To do so, open the router's configuration menu via the web browser, select the appropriate "Expansion Port" from "Configuration" part of the menu and verify the settings.*

Is the router Cisco compatible? Can I use the Cisco configuration?

- *No, the Firmware in the router (Conel OS) is based on Linux with BusyBox. Thus the Cisco configuration cannot be used. But network connections are defined by standards so connecting the router to the Cisco or other networking devices is possible and will be compatible.*

FTP or SFTP does not work

- *FTP will work on v2 routers only. You can use SFTP on all routers to transfer files to/from the router. If having troubles with FTP on v2 routers, make sure you have FTP enabled: "Configuration" section, "Services", "FTP". Then you can connect with any client on port 21 with name and password same as for the Web interface. If having troubles with SFTP, make sure you have SSH enabled: "Configuration" section, "Services", "SSH". Then you can connect with any client on port 22 with name and password same as for the Web interface.*

How can I connect to the router's command line? (SSH, Telnet)

- *You can use SSH on all routers or Telnet on v2 routers only. SSH is enabled by default, but you can verify in Web interface in "Configuration" section, "Services", "SSH". Then connect with any SSH client on port 22 of the router. User and password is the same as for the Web interface. Telnet on v2 routers can be enabled here: "Configuration" section, "Services", "Telnet".*

Appendix B: Customer Support

Customer Support for Europe

Advantech Czech s.r.o.

Sokolska 71
562 04, Usti nad Orlici
Czech Republic

Phone: +353 91 792444
Fax: +353 91 792445
E-mail: iiotcustomerservice@advantech.eu
Web: www.advantech.com

Customer Support for NAM

Advantech B+B SmartWorx

707 Dayton Road
Ottawa, IL 61350 USA

Phone: +1-800-346-3119 (Monday – Friday, 7 a.m. to 5:30 p.m. CST)
Fax: +1-815-433-5109
E-mail: support@advantech-bb.com
Web: www.advantech-bb.com

Customer Support for Asia

Phone: +886-2-2792-7818 #1299 (Monday – Friday, 9 a.m. to 5:30 p.m. UTC+8)
Fax: +886-2-2794-7327
E-mail: icg.support@advantech.com.tw
Web: www.advantech.com

Appendix C: Regulatory & Safety Information

Safety Notices



Please, observe the following instructions:

- The router must be used in compliance with all applicable international and national laws and in compliance with any special restrictions regulating the utilization of the router in prescribed applications and environments.
- To prevent possible injury and damage to appliances and to ensure compliance with all relevant provisions, use only the original accessories. Unauthorized modifications or the use of unapproved accessories may result in damage to the router and/or a breach of applicable regulations. Unauthorized modifications or use of unapproved accessories may void the warranty.
- The router can not be opened.
- Turn off the router and disconnect it from power supply before handling the SIM card.
- **Caution!** This equipment is not suitable for use in locations where children are likely to be present. The SIM card could be swallowed by small children.
- Power supply must not exceed 48 V DC max.
- Do not expose the router to extreme ambient conditions. Protect the router against dust, moisture and high temperature.
- Only routers with appropriate certification and labelling should be used in locations where flammable and explosive materials are present, including gas stations, chemical plants, or locations in which explosives are used. We remind users of the duty to observe the restrictions concerning the utilization of radio devices at such places.
- Switch off the router when travelling by plane. Utilization of the router on a plane may endanger the operation of the plane or interfere with the mobile telephone network, and may be unlawful. Failure to observe these instructions may result in the suspension or cancellation of telephone services for the respective client and/or may result in legal sanctions.
- When using the router in close proximity to personal medical devices, such as cardiac pacemakers or hearing aids, you must proceed with heightened caution.
- The router may cause interference when used in close proximity to TV sets, radio receivers or personal computers.
- It is recommended that you create an appropriate copy or backup of all important settings that are stored in the memory of the device.



Product Disposal Instructions

The WEEE (Waste Electrical and Electronic Equipment: 2012/19/EU) directive was introduced to ensure that electrical/electronic products are recycled using the best available recovery techniques to minimize the environmental impact. This product contains high quality materials and components which can be recycled. At the end of its life this product **MUST NOT** be mixed with other commercial waste for disposal. The device contains a battery. Remove the battery from the device before disposal. The battery in the device needs to be disposed of apart accordingly. Check the terms and conditions of your supplier for disposal information.

Appendix D: Related Documents

[1] ICR-4400 Configuration Manual



[EP] Product-related documents and applications can be obtained on **Engineering Portal** at <https://icr.advantech.cz/download> address.



We, Advantech Czech s.r.o., declare that the radio equipment narrated in this user's manual complies with Directive **2014/53/EU**.



We, Advantech Czech s.r.o., declare that the radio equipment narrated in this user's manual complies with Radio Equipment Regulations 2017 (**S.I. 2017 No. 1206**).

The full text of the EU Declaration of Conformity is available at the following internet address:
icr.advantech.cz/eudoc